

BRIEFING PAPER FOR HEALTH & WELLBEING BOARD

Date of meeting:	8 March 2017
Title:	Information regarding Specialist Residential & Nursing Care for Adults in Rotherham
Directorate:	Adult Care & Housing Strategic Commissioning

1. Introduction

Following the Health & Wellbeing Board meeting in January 2017, an action was raised for the Adult Care & Housing Commissioning team to provide an update to the Board on the current position of commissioned Care homes in Rotherham. The scope of the update includes Residential, Nursing, Residential with Dementia Care and Nursing with Dementia Care for Adults i.e. 18-64 and older people.

2. Recommendation

It is recommended that the Health & Wellbeing Board note the information provided in this report.

3. Background

- 3.1 There are a total of 35 independent sector care homes (owned by 23 Organisation's) contracted to support older people in Rotherham. They provide a range of care types categorised as Residential Care, Residential Care for people who are Elderly and Mentally Infirm, Nursing Care and Nursing Care for people who are Elderly and Mentally Infirm.
- 3.2 There are a total of 36 Independent sector homes (owned by 24 Organisations) contracted to support Adults with specialist needs. They provide a range of care for Adults who live with Learning Disabilities, Physical Disabilities, Mental Health and Sensory conditions (including Aquired Brain Injury).
- 3.3 The independent sector care home market in Rotherham supplies 1779 Beds and accommodates around 1593 older people. The Council is the dominant purchaser with the majority of the population placed by the Council. There is currently a vacancy factor of 186 beds or 10.5% of the total capacity:

As of February 2016, the total Older People's care home population is made up of:

- 26% (409 people) private paying clients including from out of Borough.
- 4.5% (72 people) placed and funded by other local authorities.
- 62% (987 people) placed and funded by the Council – this includes
 - people who receive Funded Nursing Care.
 - 7.5% (125 people) placed and funded by our health partners under
 - Continuing Health Care arrangements (fully funded by Rotherham CCG).

3.4 The independent sector care home market in Rotherham supplies 397 Beds and accommodates around 366 Adults with specialist needs. The Council purchases 37% (145) beds, with the remaining 63% (252) beds occupied by residents who are fully funded by health Continuing Health Care and Out of Authority placements. There is currently a vacancy factor of 31 beds or 8% of the total capacity.

As of February 2016, the specialist care home population placed by the Council is made up of:

- 21% (31 people) funded fully by the Council (no client contribution) – this includes people who receive Funded Nursing Care.
- 7% (10 people) jointly funded by the Council and Continuing Health Care.
- 72% (104 people) funded by the Council and a financial contribution from the service user.

4. Quality Assurance

4.1 All Council commissioned providers are registered with, monitored and inspected by the Care Quality Commission (CQC). The commissioned Residential and Nursing Providers for Older People and Adults with specialist needs have been rated by CQC as follows:

Inadequate	1
Requires Improvement	18
Good	51
Outstanding	1

4.2 In addition to CQC’s inspection and monitoring regime, all commissioned providers are monitored and inspected by a team of Contracting Compliance Officers (CCO’s) overseen in the Strategic Commissioning Team. Providers are monitored against standards set out in the Council’s service specification(s) and the associated contract(s) terms and conditions. Deviation away from the standards results in intervention with providers which may include action plans, special measures improvement plans, contract default action and/or embargoes. Action undertaken by the Strategic commissioning Team may ultimately result in contract termination should providers continue fall below the required standard.

4.3 All Commissioned providers are scrutinised through the Council’s Provider Risk Matrix. This system collates intelligence direct from source of entry (i.e. the Contract Concerns database, the social care recording system – Liquid Logic, Adult Safeguarding database), and from manual entries (CQC intelligence (Warning Notices & Compliance Actions), local intelligence (Contract Default, Manager leaving/Administration).

4.4 All categories of intelligence that are collated carry a “weighted” score, the total scores allow each provider to be “RAG” rated, which is an instant alert to providers who are at risk due to quality of care.

The Adult Provider Risk Matrix is a live system and the scores change as:

- concerns are either substantiated or unsubstantiated
- safeguarding alerts are screened
- investigated and concluded
- CQC or local intelligence changes.

The CCO’s have an annual inspection programme in place for all Commissioned services. This programme is supported by a programme of Planned Provider Meetings, which are arranged according to a providers status on the Provider Risk Matrix, as follows:

Red	Monthly Planned Provider meetings	Full Annual Inspection by the allocated CCO, using the established toolkit
Amber	Bi-monthly Planned Provider meetings	Discretion used by CCO whether a full inspection is required, or self assessment, depending upon overall “amber” score
Green	Quarterly Planned rovider meetings	Self assessment by Provider using established toolkit

4.5 Planned Provider meetings follow an established and agreed agenda, and the CCO will use the meeting to verify information provided during any self assessment, check improvements against any Contract or Special Measures Improvement Plans.

4.6 Information is shared between the Contract Compliance Team, the Adult Safeguarding Team and CQC on an adhoc basis, and more formally at the Bi-monthly CQC risk meeting hosted by the Council.

5. Recent Developments in the sector

5.1 The Rotherham Foundation Trust has commissioned 10 step-down nursing beds at Ackroyd Care Home from January to March 2017 on a spot purchase contractual arrangements to alleviate winter pressures and to facilitate hospital discharges. These are new beds located within the new unit (new extension).

- 5.2 The contract held by the Rotherham CCG for 6 Discharge to Assess nursing beds at Waterside Grange will be extended for a further year up to and including March 2018.
- 5.3 The Rotherham Foundation Trust has employed a Nurse Quality Advisor within the Care Home Support Service from February 2017. This will improve the standard of care for residents of Rotherham's Care Homes for Older People and the role holder will have responsibility for providing support with current quality assurance systems to ensure robust mechanisms are in place to monitor quality. They will undertake audits, reviews and assessments and provide advice, training and support to care homes and work closely with the Council's Contract Compliance Officer Team.
- 5.4 All Older People's care homes are fully aligned to GP practices to provide medical cover for residents in older's peoples care homes.
- 5.5 A new Supported Living Framework for Learning Disabilities and Autism is currently under development, jointly with Sheffield City Council with the intention to tender for services to commence September 2017. This will enable the expansion of an alternative market to residential care. As a consequence, some specialist residential providers in Rotherham are considering a change of registration from residential provision to Supported Living.
- 5.6 In response to immediate demand, pending the tender process for Supported Living, Eden Supported Living, part of the Eden Futures Group, are working in partnership with registered social landlords Bespoke Supportive Tenancies (BeST) to bring to the sector twelve single-person apartments in Dinnington. This will provide an excellent alternative to the residential care options in the area. The service is for people with:
- Learning disabilities
 - Complex behaviours
 - Autistic spectrum conditions

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